



Social Networking Code of Conduct

Welcome to Covenant House! We are thrilled you've decided to join our team. Whether it's as a staff member or volunteer, we are happy to have you. It's people like you who truly make the difference to the youth we serve. Thank you for your time and dedication to our mission.

Covenant House is dedicated to maintaining a safe and secure environment for all our youth. We ask that you abide by the following rules when it comes to electronic communication with Covenant House youth:

1. Staff/Volunteers/Interns are not allowed to be "friends" with youth on their personal social media pages. Please notify your supervisor should a youth "friend" you on your personal social media account.
2. Youth are allowed to friend the Covenant House site's official social media page. Staff/Volunteers/Interns may contact youth via the official account with the permission of the account administrator.
3. Staff/Volunteers/Interns are prohibited from providing youth with their personal phone numbers and home addresses. Alert a supervisor should a youth attempt to contact you on your personal phone.
4. Chatting or texting with youth may only be done from an official Covenant House phone.
5. Staff/Volunteers/Interns are encouraged to keep their social media accounts set to private.